

OFF.Q

CUSTOMER VISIT MANAGEMENT



“The customizable smart solution for managing, optimizing and monitoring customers’ journey”

ABOUT OFF.Q

In a fast-paced world, where customers now expect an expedited and optimized queuing experience; OFF.Q offers the perfect blend of solutions to help accelerate businesses’ digital transformation journey to ensure that all their customers are served swiftly, and are happy to return.

OFF.Q not only reduces long and unnecessary waiting periods, but it also supports companies in delivering a seamless end-to-end personalized customer journey.

Ideal for mid to large-sized service providers, such as banks, hospitals, telecommunications and governmental entities to help them manage customers inside their branches before, during and after their visits. By allowing employees to offer personalized experiences that elevate the quality of services, and by equipping the company with advanced tools to monitor, measure and enhance performance on all levels, OFF.Q is a win-win solution for service providers and customers alike.

BENEFITS FOR BUSINESSES

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01 *Branch Management*
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02 *Intelligent Reporting*
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03 *Online Monitoring and Reporting*
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04 *Consolidated Dashboards*
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05 *Instant Messaging*

BENEFITS FOR CUSTOMERS

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01 *Remote Booking*
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02 *Digital Signage*
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03 *Customer Identification*
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04 *Customer Feedback*

WHY OFF.Q BY OFFTEC

- Works with any existing hardware,
- Comprehensive, customizable and user-friendly,
- Advanced reporting capabilities,
- Premium after-sales services.